

INCIDENT REPORT

Kode : GGM25-000688

Description	OLT SANDONA CARD 1 PON 7 DOWN		
Actual Downtime	Start 2025-07-01T18:20	End 2025-07-01T21:02	Duration 2.7 hours
Root Cause	Kabel Patchcord Banding Di sub Sandona		
Solution	Tim teknis visit ke lokasi untuk pengecekan Kabel dan troubleshoot di lokasi		
Improvement	Short term - Long term Monitoring Secara Berkala		

A. Start of the Incident

Datetime	Description
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B. Problem Identification

Datetime	Description
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C. Incident Cause

Datetime	Description
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D. Corrective Actions

Datetime	Description
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E. Service Recovery

Datetime	Description
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F. Attachments

#	Description	Photos / Screenshoot
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