

INCIDENT REPORT

Kode : GGM25-000692

Description	OLT Pesona Asri C2 P7 Gabana-Simpang Raya DOWN		
Actual Downtime	Start 2025-07-02T11:28	End 2025-07-02T16:40	Duration 5.2 hours
Root Cause	FO Cut di depan perumahan simpang raya terbawa arus air		
Solution	Tim teknis visit ke lokasi untuk perbaikan kabel		
Improvement	Short term - Long term Monitoring secara berkala		

A. Start of the Incident

Datetime	Description
----------	-------------

B. Problem Identification

Datetime	Description
----------	-------------

C. Incident Cause

Datetime	Description
----------	-------------

D. Corrective Actions

Datetime	Description
----------	-------------

E. Service Recovery

Datetime	Description
----------	-------------

F. Attachments

#	Description	Photos / Screenshoot
---	-------------	----------------------