

INCIDENT REPORT

Kode : GGM25-000765

Description	OLT MKK 2 C2 P2 Rexvin Residence DOWN		
Actual Downtime	Start 2025-08-11T21:16	End 2025-08-12T07:42	Duration 10.433333333333 hours
Root Cause	PON Rexvin Residence DOWN		
Solution	Tim Belum Melakukan Pengecekan Tapi Pon Sudah Kembali UP		
Improvement	Short term monitoring lebih lanjut Long term -		

A. Start of the Incident

Datetime	Description
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B. Problem Identification

Datetime	Description
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C. Incident Cause

Datetime	Description
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D. Corrective Actions

Datetime	Description
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E. Service Recovery

Datetime	Description
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F. Attachments

#	Description	Photos / Screenshoot
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