

INCIDENT REPORT

Kode : GGM25-000763

Description	SLI 001 dan 01016 tidak bisa panggilan internasional untuk semua nomor BBT		
Actual Downtime	Start 2025-08-06T15:23	End 2025-08-11T14:08	Duration 118.75 hours
Root Cause	Tidak diketahui		
Solution	Kembali normal action dari sisi Indosat		
Improvement	Short term - Long term -		

A. Start of the Incident

Datetime	Description
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B. Problem Identification

Datetime	Description
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C. Incident Cause

Datetime	Description
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D. Corrective Actions

Datetime	Description
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E. Service Recovery

Datetime	Description
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F. Attachments

#	Description	Photos / Screenshoot
1	FU ke indosat via email	