

INCIDENT REPORT

Kode : GGM25-000802

Description	KU FTTH Hang Lekir Cut Kena Molen		
Actual Downtime	Start 2025-08-28T16:13	End 2025-08-29T15:32	Duration 23.316666666667 hours
Root Cause	Kabel Distribusi FTTH Hang Lekir Ketabrak Truk Molen		
Solution	Dari KU 24 Jadi Tarik KT 96 70 Meter, UC 1 Unit Dan Ganti ODP 1 Unit.		
Improvement	Short term - Long term Monitoring Secara Berkala		

A. Start of the Incident

Datetime	Description
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B. Problem Identification

Datetime	Description
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C. Incident Cause

Datetime	Description
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D. Corrective Actions

Datetime	Description
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E. Service Recovery

Datetime	Description
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F. Attachments

#	Description	Photos / Screenshoot
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