

INCIDENT REPORT

Kode : GGM25-000913

Description	Link OLT Oriana via CRS MKK DOWN		
Actual Downtime	Start 2025-10-01T18:22	End 2025-10-02T13:46	Duration 19.4 hours
Root Cause	Core FO putus di sambungan kabel ODP Pasir Putih, KM 2.1 dari ODC BNI ke Grapen		
Solution	Penyambungan dan perapian core oleh tim teknis		
Improvement	Short term - Long term -		

A. Start of the Incident

Datetime	Description
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B. Problem Identification

Datetime	Description
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C. Incident Cause

Datetime	Description
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D. Corrective Actions

Datetime	Description
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E. Service Recovery

Datetime	Description
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F. Attachments

#	Description	Photos / Screenshoot
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