

INCIDENT REPORT

Kode : GGM25-000922

Description	Link Grapen 1G Casablanca DOWN		
Actual Downtime	Start 2025-10-04T22:21	End 2025-10-08T16:44	Duration 90.383333333333 hours
Root Cause	Link down. status redaman -27		
Solution	Tim teknis melakukan pergantian core di sisi MKK dan ODC		
Improvement	Short term - Long term -		

A. Start of the Incident

Datetime	Description
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B. Problem Identification

Datetime	Description
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C. Incident Cause

Datetime	Description
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D. Corrective Actions

Datetime	Description
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E. Service Recovery

Datetime	Description
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F. Attachments

#	Description	Photos / Screenshoot
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