

INCIDENT REPORT

Kode : GGM25-000948

Description	Link Tunaskarya Taman Niaga DOWN		
Actual Downtime	Start 2025-10-06T14:30	End 2025-10-07T11:01	Duration 20.516666666667 hours
Root Cause	Kabel FO Bending		
Solution	Tim Teknis Visit Kelokasi Untuk Pengecekan Perkabelan		
Improvement	Short term - Long term -		

A. Start of the Incident

Datetime	Description
----------	-------------

B. Problem Identification

Datetime	Description
----------	-------------

C. Incident Cause

Datetime	Description
----------	-------------

D. Corrective Actions

Datetime	Description
----------	-------------

E. Service Recovery

Datetime	Description
----------	-------------

F. Attachments

#	Description	Photos / Screenshoot
---	-------------	----------------------