

INCIDENT REPORT

Kode : GGM25-000989

Description	Link OLT Oriana via Direct DOWN		
Actual Downtime	Start 2025-10-14T08:09	End 2025-10-15T11:07	Duration 26.966666666667 hours
Root Cause	Kabel FO cut di KM 6.3 dari POP BBT Mukakuning ke arah Batam Center Titik Lokasi : 1.10416N 104.0395		
Solution	Penarikan dan penyambungan kabel FO oleh tim		
Improvement	Short term - Long term -		

A. Start of the Incident

Datetime	Description
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B. Problem Identification

Datetime	Description
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C. Incident Cause

Datetime	Description
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D. Corrective Actions

Datetime	Description
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E. Service Recovery

Datetime	Description
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F. Attachments

#	Description	Photos / Screenshoot
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