

INCIDENT REPORT

Kode : GGM25-000995

Description	OLT Tiban C2 P8 Southlink DOWN		
Actual Downtime	Start 2025-10-17T12:00	End 2025-10-18T11:02	Duration 23.033333333333 hours
Root Cause	FO Cut dari odc southlink to olt tiban 5.4 km		
Solution	tim teknis visit ke lokasi untuk perbaikan kabel		
Improvement	Short term - Long term -		

A. Start of the Incident

Datetime	Description
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B. Problem Identification

Datetime	Description
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C. Incident Cause

Datetime	Description
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D. Corrective Actions

Datetime	Description
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E. Service Recovery

Datetime	Description
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F. Attachments

#	Description	Photos / Screenshoot
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