

INCIDENT REPORT

Kode : GGM25-001004

Description	POP LBM 2 DOWN		
Actual Downtime	Start 2025-10-21T15:46	End 2025-10-21T18:12	Duration 2.4333333333333 hours
Root Cause	Redaman FO uplink abnormal segmen Lobam-Lagoi		
Solution	Change core FO uplink segmen Lobam-Lagoi		
Improvement	Short term - Long term -		

A. Start of the Incident

Datetime	Description
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B. Problem Identification

Datetime	Description
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C. Incident Cause

Datetime	Description
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D. Corrective Actions

Datetime	Description
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E. Service Recovery

Datetime	Description
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F. Attachments

#	Description	Photos / Screenshoot
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