

INCIDENT REPORT

Kode : GGM25-001079

Description	The summer C1 P5 Livia Garden 1 Beberapa pelanggan Los bersamaan		
Actual Downtime	Start 2025-12-03T11:31	End 2025-12-03T16:36	Duration 5.0833333333333 hours
Root Cause	core di ODP putus dipangkal di Gigit Binatang		
Solution	change core segment RK to ODP		
Improvement	Short term - Long term -		

A. Start of the Incident

Datetime	Description
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B. Problem Identification

Datetime	Description
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C. Incident Cause

Datetime	Description
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D. Corrective Actions

Datetime	Description
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E. Service Recovery

Datetime	Description
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F. Attachments

#	Description	Photos / Screenshoot
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