

INCIDENT REPORT

Kode : GGM25-001082

Description	Link POP Sandona Via Cassablanca DOWN		
Actual Downtime	Start 2025-12-05T05:34	End 2025-12-05T09:05	Duration 3.5166666666667 hours
Root Cause	Patchcore putus digigit binatang Odc Casablanca titik lokasi : 1.12219N 104.01580E		
Solution	Tim melakukan Change Patchcore		
Improvement	<p>Short term -</p> <p>Long term Monitoring secara berkala</p>		

A. Start of the Incident

Datetime	Description
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B. Problem Identification

Datetime	Description
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C. Incident Cause

Datetime	Description
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D. Corrective Actions

Datetime	Description
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E. Service Recovery

Datetime	Description
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F. Attachments

#	Description	Photos / Screenshot
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