

INCIDENT REPORT

Kode : GGM25-001095

Description	OLT Pesona Asri C1 P8 Simpang Raya DOWN		
Actual Downtime	Start 2025-12-15T04:07	End 2025-12-15T10:50	Duration 6.7166666666667 hours
Root Cause	Input ODP Bending		
Solution	Perapian Kabel Pada ODP		
Improvement	Short term - Long term -		

A. Start of the Incident

Datetime	Description
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B. Problem Identification

Datetime	Description
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C. Incident Cause

Datetime	Description
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D. Corrective Actions

Datetime	Description
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E. Service Recovery

Datetime	Description
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F. Attachments

#	Description	Photos / Screenshoot
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