

INCIDENT REPORT

Kode : GGM25-001093

Description	Lobam 1 C1 P6		
Actual Downtime	Start 2025-12-13T08:12	End 2025-12-13T21:32	Duration 13.333333333333 hours
Root Cause	Kabel FO Putus terkena galian kabel PLN		
Solution	Change Core kabel FO		
Improvement	Short term - Long term -		

A. Start of the Incident

Datetime	Description
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B. Problem Identification

Datetime	Description
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C. Incident Cause

Datetime	Description
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D. Corrective Actions

Datetime	Description
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E. Service Recovery

Datetime	Description
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F. Attachments

#	Description	Photos / Screenshoot
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