

INCIDENT REPORT

Kode : GGM25-001104

Description	Beberapa Pelanggan Pesona Boulevard Los Bersamaan		
Actual Downtime	Start 2025-12-21T19:25	End 2025-12-22T10:50	Duration 15.4166666666667 hours
Root Cause	Input ODP di RK di gigit binatang		
Solution	splice ulang di RK		
Improvement	Short term - Long term -		

A. Start of the Incident

Datetime	Description
----------	-------------

B. Problem Identification

Datetime	Description
----------	-------------

C. Incident Cause

Datetime	Description
----------	-------------

D. Corrective Actions

Datetime	Description
----------	-------------

E. Service Recovery

Datetime	Description
----------	-------------

F. Attachments

#	Description	Photos / Screenshot
---	-------------	---------------------