

INCIDENT REPORT

Kode : GGM25-001106

Description	OLT BINCEN-2 C2 P2 Beberapa Pelanggan LOS		
Actual Downtime	Start 2025-12-22T14:05	End 2025-12-22T17:18	Duration 3.2166666666667 hours
Root Cause	FO Cut di ODC Bincen		
Solution	Tim Teknis Visit Kelokasi Untuk Perbaikan Perkabelan		
Improvement	Short term - Long term -		

A. Start of the Incident

Datetime	Description
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B. Problem Identification

Datetime	Description
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C. Incident Cause

Datetime	Description
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D. Corrective Actions

Datetime	Description
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E. Service Recovery

Datetime	Description
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F. Attachments

#	Description	Photos / Screenshot
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