

INCIDENT REPORT

Kode : GGM26-000118

Description	OLT MKK3 C1 P3 Pulo Mas DOWN		
Actual Downtime	Start 2026-03-01T06:07	End 2026-03-01T13:54	Duration 7.78333333333333 hours
Root Cause	FO Cut akibat dibakar dengan sengaja oleh oknum (1.101935°N, 104,039015°E)		
Solution	Penyambungan core yang terbakar oleh Team Field Operation BBT		
Improvement	Short term - Long term -		

A. Start of the Incident

Datetime	Description
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B. Problem Identification

Datetime	Description
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C. Incident Cause

Datetime	Description
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D. Corrective Actions

Datetime	Description
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E. Service Recovery

Datetime	Description
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F. Attachments

#	Description	Photos / Screenshot
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