

**INCIDENT REPORT**

**Kode : GGM26-000183**

<b>Description</b>	<b>OLT MKK3 C1 P3 pulo mas DOWN</b>		
<b>Actual Downtime</b>	Start 2026-03-26T03:56	End 2026-03-26T09:00	Duration 5.06666666666667 hours
<b>Root Cause</b>	Kabel FO putus di koordinat 1.073130N, 104.026115E karena dibakar oknum		
<b>Solution</b>	Jumper kabel 30 M, relokasi dan splicing kabel FO oleh tim teknis		
<b>Improvement</b>	<b>Short term</b>  <b>Long term</b>		

**A. Start of the Incident**

Datetime	Description
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**B. Problem Identification**

Datetime	Description
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**C. Incident Cause**

Datetime	Description
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**D. Corrective Actions**

Datetime	Description
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**E. Service Recovery**

Datetime	Description
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**F. Attachments**

#	Description	Photos / Screenshot
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