

**INCIDENT REPORT**

**Kode : GGM26-000196**

<b>Description</b>	<b>OLT BBT SANDONA C2 P6 Tiban Lama Down</b>		
<b>Actual Downtime</b>	Start 2026-04-07T18:07	End 2026-04-08T03:16	Duration 9.15 hours
<b>Root Cause</b>	Kabel FO terbakar di perumahan Sandona		
<b>Solution</b>	Penggantian kabel FO 500 m dan splicing kabel FO oleh tim teknis		
<b>Improvement</b>	<b>Short term</b>  <b>Long term</b>		

**A. Start of the Incident**

Datetime	Description
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**B. Problem Identification**

Datetime	Description
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**C. Incident Cause**

Datetime	Description
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**D. Corrective Actions**

Datetime	Description
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**E. Service Recovery**

Datetime	Description
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**F. Attachments**

#	Description	Photos / Screenshot
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