

INCIDENT REPORT

Kode : GGM26-000237

Description	OLT Puri 1 C1 P7 Citra Mas		
Actual Downtime	Start 2026-05-06T11:09	End 2026-05-06T16:59	Duration 5.83333333333333 hours
Root Cause	FO Cut 1.3km dari odc griya kda kearah buana duta bandara		
Solution	Sambung ulang kabel FO		
Improvement	Short term - Long term -		

A. Start of the Incident

Datetime	Description
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B. Problem Identification

Datetime	Description
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C. Incident Cause

Datetime	Description
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D. Corrective Actions

Datetime	Description
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E. Service Recovery

Datetime	Description
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F. Attachments

#	Description	Photos / Screenshoot
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