

**INCIDENT REPORT**

**Kode : GGM26-000238**

<b>Description</b>	<b>OLT Puri 1 C1 P8 Citra Mas DOWN</b>		
<b>Actual Downtime</b>	Start 2026-05-06T11:09	End 2026-05-06T16:37	Duration 5.46666666666667 hours
<b>Root Cause</b>	FO Cut 1.3km dari odc griya kda kearah buana duta bandara		
<b>Solution</b>	Sambung ulang kabel FO		
<b>Improvement</b>	<b>Short term</b> -  <b>Long term</b> -		

**A. Start of the Incident**

Datetime	Description
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**B. Problem Identification**

Datetime	Description
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**C. Incident Cause**

Datetime	Description
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**D. Corrective Actions**

Datetime	Description
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**E. Service Recovery**

Datetime	Description
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**F. Attachments**

#	Description	Photos / Screenshoot
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