

INCIDENT REPORT

Kode : GGM26-000242

| | | | |
|------------------------|---|-------------------------|------------------------------------|
| Description | OLT The Summer C1 P5 Livia Garden Beberapa pelanggan los | | |
| Actual Downtime | Start 2026-05-07T18:44 | End 2026-05-07T21:49 | Duration 3.08333333333333 hours |
| Root Cause | Redaman tinggi dari input ODP Livia Garden | | |
| Solution | Tim Teknis Visit Kelokasi Untuk Penyambungan Kabel FO | | |
| Improvement | Short term - Long term - | | |

A. Start of the Incident

| Datetime | Description |
|----------|-------------|
|----------|-------------|

B. Problem Identification

| Datetime | Description |
|----------|-------------|
|----------|-------------|

C. Incident Cause

| Datetime | Description |
|----------|-------------|
|----------|-------------|

D. Corrective Actions

| Datetime | Description |
|----------|-------------|
|----------|-------------|

E. Service Recovery

| Datetime | Description |
|----------|-------------|
|----------|-------------|

F. Attachments

| # | Description | Photos / Screenshot |
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