

Customer ID : BNC-002960
Name : Rachmad Firmansyah
Area : BTM

Complain detail

Services	Triple Play (Telepon+Internet 20 Mbps+IPTV) 1 paket
Complain	Internet Loss
Category	LGG-0001 # Internet down
Level	A
Customer PIC - Nama - No. Telepon - Email	- Rachmad Firmansyah - +62 812-9979-618 -
Date	01 Jul 2025

Prepared by,



Eling Wibowo