

**PT BATAM BINTAN TELEKOMUNIKASI**  
**WORKORDER of TROUBLE TICKETING**

Code : GGL26-003556

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**Customer ID** : BND-003383

**Name** : Hanisa

**Area** : LGO

Complain detail

Services	Two Play (Telepon+Internet up to 15 Mbps) 1 paket
Complain	Indikasi Los
Category	LGG-0001 # Internet down
Level	A
Customer PIC - Nama - No. Telepon - Email	- NOC - +62 -
Date	16 Mei 2026

**Prepared by,**



Ranzil Frizkanuqo