

WORK ORDER INSTALLATION



No Form : 210H.23.08.00037
Order Purpose : ☐ Internal ☐ Customer

CUSTOMER INFORMATION

Nama : PT. BATAM BINTAN TELEKOMUNIKASI Provinsi : DKI JAKARTA Tanggal Instalasi : 22 Agustus 2023
Name : PT. BATAM BINTAN TELEKOMUNIKASI State : Installation Date :
Alamat : LINK GD SUDIRMAN 78 LT 2 - CYBER APIII ID Area : CARRIER Nama Teknisi :
Address : Area ID : Technician Name :
Kota : KOTA JAKARTA PUSAT Telepon :
City : Telephone :

ACCOUNT INFORMATION

Customer ID	: 410000637286	IP Address	:
Password	:	Subnetmask	:
Bandwidth Existing	: BIZNET DATACOMM METRO ETH INNERCITY 100 MBPS	Gateway	:
Upgrade	: BIZNET DATACOMM INNERCITY 200 MBPS	DNS 1	:
DP Port	:	DNS 2	:

DETAIL ITEM(S)

No	Material Code	New Material Name	Serial Number	Qt y.	UOM	Status	Condition

Data Cable Used

Cable Start :	meter	Cable End :	meter	Total Lengths :	meter
---------------	-------	-------------	-------	-----------------	-------

Bandwidth Test Prepaid / Postpaid		Aspek Kepuasan Pelanggan Aspects of Customer Satisfaction	Baik Good	Cukup Fair	Kurang Not Good
UPLOAD:	DOWNLOAD:	Penampilan teknisi Biznet / Biznet technician appearance	☐	☐	☐
Catatan / Note		Keramahan teknisi Biznet / Biznet technicians friendliness	☐	☐	☐
		Kinerja teknisi Biznet / Biznet technician performance	☐	☐	☐
		Maukah Anda merekomendasikan produk/layanan Biznet kepada orang lain? / Will you recommend Biznet products / services to others?		Ya/Yes	Tidak/No
				☐	☐

Pernyataan Pelanggan

Customer Statement

Pelanggan bersedia dan menyetujui untuk mengikuti syarat & ketentuan yang berlaku saat ini.

Customers are willing and agree to follow the current terms & conditions.

Pelanggan menyatakan bahwa Perangkat yang dibeli dalam kondisi baik dan hanya dipergunakan untuk menerima Layanan Internet Biznet.

Customer confirms that the purchased Device is in good condition and will be used to receive Biznet Internet service only.

Pelanggan dengan status perangkat Beli, akan mendapatkan garansi dengan jangka waktu 90 (sembilan puluh) hari berlaku setelah status Layanan Pelanggan aktif. Garansi tidak akan berlaku apabila Perangkat tersebut hilang atau rusak karena alasan apapun, termasuk namun tidak terbatas akibat terkena tumpahan air, hubungan arus pendek atau terjatuh selama berlangganan.

Customers with Buy device status, will have 90 (ninety) days warranty period valid after the Customer Service status is active. This warranty does not apply due to any reason that caused by, including and not limited to, water spills, short-circuit from electricity, or drop-off during subscription period.

Khusus untuk pelanggan Biznet Metronet 4 & 5 akan bersedia membayar biaya penggantian atau perbaikan yang ditetapkan oleh Biznet apabila Perangkat tersebut hilang atau rusak karena alasan apapun, termasuk namun tidak terbatas akibat terkena tumpahan air, hubungan arus pendek atau terjatuh selama berlangganan.

Especially for Biznet Metronet 4 & 5, customers are willing to pay for the replacement or repair fees determined by Biznet if the Device is lost or damaged for any reason, including but not limited to, water spills, short-circuit from electricity, or drop-off during subscription period.

Pelanggan menyatakan bahwa informasi di atas adalah benar dan layanan yang diaktifkan berjalan dengan baik.

Customer hereby confirms that the information above is true and the service, which has been activated, is working well.

AUTHORIZATION

Delivered by

Item (s) Received by

Item (s) Released By

PT. Supra Primatama Nusantara

Access Engineer Name: Deby Atmoko

Customer Name:

Admin Branch:

Date: 22 Agustus 2023

Date:

Date:

Apabila terjadi gangguan atau kendala pada layanan Biznet, silahkan menghubungi Layanan Call Center 24 jam kami di 1500933 / 1500988 atau E-mail ke home_care@biznetnetworks.com / customer_care@biznetnetworks.com

In the case of any disruption or constraints on Biznet service, please contact our 24-hour Call Center on 1500933 / 1500988 or E-mail to home_care@biznetnetworks.com / customer_care@biznetnetworks.com

PT. Supra Primatama Nusantara (Biznet)

MidPlaza 2, 8th Floor. Jl. Jend. Sudirman 10-11. Jakarta 10220 – Indonesia.

P +62-21-57998888 F +62-21-5700580 Call Biznet 1500988 www.biznetnetworks.com

Re: Permohonan Penawaran Upgrade Link dari 100 Mbps ke 200 Mbps.



Rurry Devianti <rrury_devianti@biznetnetworks.com>

To: Novi Lestari

Cc: Lia Martha Giyan Safitri; OFON SOC; Ida Fitri; Jumarni; Ferawaty Marpaung;
Eddy Naibaho; Agung Tri Apriyanto



11:38 AM

 If there are problems with how this message is displayed, click here to view it in a web browser.



BATAM BINTAN TELEKOMUNIKASI qq GD SUDIRMAN 78.pdf
233 KB

Dear Mba Novi,

Berikut terlampir untuk berita acara upgrade dari 100 Mbps menjadi 200 Mbps pada link 4100000637286.

Terima kasih.

--

Regards,

Rurry Devianti
Carrier Relation Executive

PT. Supra Primatama Nusantara (Biznet)
MidPlaza 2, 8th Floor. Jl. Jendral Sudirman Kav 10-11
Jakarta 10220 - Indonesia
Phone: +62-21-57998888 Fax: +62-21-5700580 Mobile: +62-8787-3113-027
Call Biznet: 1500988 Web: biznetnetworks.com

**BERITA ACARA LAPANGAN (BAL)/
BERITA ACARA PENYELESAIAN PEKERJAAN (BAPP)**
BAL/23/0217

Supplier Code : VNA-0018
Document Date : 22 August 2023

Purchase Order : PUO/23/0171
Page No. : 1

No.	DESCRIPTION	UOM	BOQ	Realisasi	Keterangan
1.	Upgrade datacomm dari 100 Mbps ke 200 Mbps Monthly Fee (excl. Tax)	UNT	1.00	1.00	

Pekerjaan tersebut telah selesai dilaksanakan dengan hasil yang baik dan sesuai SOP.

Demikian Berita acara ini dibuat, untuk dipergunakan sebagaimana mestinya

Jakarta , 22 Aug 2023

PT. Batam Bintang Telekomunikasi

User Mengetahui

Supra Primatama Nusantara (Biznet), PT

Vendor,

Novi Lestari

Eddy Naibaho

Mengetahui,



Risna Uli Susanti
Inventori

Menyetujui,



Timbul Nainggolan,
General Manager

IT-GRN.23/000.20.1.....	
Input & Check By	Posted By
	
Risna Uli Susanti	Desmiati M.

**BERITA ACARA LAPANGAN (BAL)/
BERITA ACARA PENYELESAIAN PEKERJAAN (BAPP)**
BAL/23/0217

Supplier Code : VNA-0018
Document Date : 22 August 2023

Purchase Order : PUO/23/0171
Page No. 1

No.	DESCRIPTION	UOM	BOQ	Realisasi	Keterangan
1.	Upgrade datacomm dari 100 Mbps ke 200 Mbps Monthly Fee (excl. Tax)	UNT	1.00	1.00	

Pekerjaan tersebut telah selesai dilaksanakan dengan hasil yang baik dan sesuai SOP.

Demikian Berita acara ini dibuat, untuk dipergunakan sebagaimana mestinya

Jakarta , 22 Aug 2023

PT. Batam Bintang Telekomunikasi
User Mengetahui

Supra Primatama Nusantara (Biznet), PT
Vendor,


Novi Lestari

Eddy Naibaho


PT. Supra Primatama Nusantara

Mengetahui,

Menyetujui,

Risna Uli Susanti
Inventori

Timbul Nainggolan,
General Manager

IT-GRN.....	
Input & Check By	Posted By
Risna Uli Susanti	Desmiati M.

Ferawaty Marpaung

From: Rurry Devianti <urry_devianti@biznetnetworks.com>
Sent: Friday, September 1, 2023 5:19 PM
To: Novi Lestari
Cc: Lia Martha Giyan Safitri; OFON SOC; Ida Fitri; Jumarni; Eddy Naibaho; Agung Tri Apriyanto; Zara Atika Putri; Ferawaty Marpaung; 'Carrier'
Subject: Re: Permohonan Penawaran Upgrade Link dari 100 Mbps ke 200 Mbps Biznet DataComm
Attachments: BAL- Upgrade_Biznet.pdf

Dear Mba Novi,

Terlampir dokumen yang telah di tanda tangan.

Terima kasih.

--

Regards,

Rurry Devianti
Carrier Relation Executive

PT. Supra Primatama Nusantara (Biznet)
MidPlaza 2, 8th Floor. Jl. Jendral Sudirman Kav 10-11
Jakarta 10220 - Indonesia
Phone: +62-21-57998888 Fax: +62-21-5700580 Mobile: +62-8787-3113-027
Call Biznet: 1500988 Web: biznetnetworks.com

Biznet is an integrated digital infrastructure company in Indonesia, providing Internet, Data Center, Cloud Computing and IPTV services. We have a strong commitment to build modern infrastructure to reduce digital gap between Indonesia and other developing countries. Biznet has been operating thousands of KM state of the art Fiber Optic Network and the largest data center in Indonesia since 2000.

Biznet Internet + IPTV services are available in 180+ cities in Java, Bali, Sumatra, Bangka, Batam, Kalimantan, Sulawesi, Flores and Timor islands, please visit <http://www.biznetnetworks.com/fiber> for complete city list.

Biznet GIO Cloud is The Newest Generation of Cloud Computing Service, please visit www.biznetgiocloud.com for details.

This message including any attachments, is intended only for the person authorized to receive it, therefore the recipient must maintain the confidentiality of this information in accordance with the provisions and / or policies of PT. Supra Primatama Nusantara (Biznet). If you are not the person authorized to receive this message then you must remove from your system and destroy all material or information derived from this information together with all copies and immediately notify the sender. Please note also that any disclosure, copy, distribute and / or other actions based on this information is prohibited and may violate the rule of law.

On 01/09/2023 16:53, Novi Lestari wrote:

Dear Ibu Rurry,